



A message from CEO Andrea Maddocks!

We're looking to develop our services to Cheltenham, Hereford and Staffordshire schools, so if you have any contacts that you think would be helpful, please contact me via email.

Andrea.Maddocks@mentorlink.org.uk

Also, don't forget that we have a 100-club lottery with a £50 monthly prize draw, so please contact Lucy for further details.

Many thanks again to all our Volunteer Mentors for their dedication and hard work!



If you claim travel expenses, we ask that you do this half termly to help with our cash flow. We're unable to pay travel expenses going beyond our year, ending on the 30th November. Please see below an extract from our travel expenses policy and if you would like a copy, please contact Lucy.

All claims must be made within 2 months of expenses being incurred and please note that our year ends on the 30th of November, so it's helpful if claims are submitted promptly around this time of year.



Thank you to Worcester Golf Club for raising £1000 in raffle ticket sales during one of their golf events.

Andrea Maddocks, CEO and founder of Mentor Link, was delighted to attend the event at Worcester Golf Course with Adrian Avery, the Golf Club Captain and one of our Volunteer Mentors, and Mentor Link Treasurer David Henderson.



Andrea was delighted to meet Max Wilkinson MP for Cheltenham, to discuss the great work our Mentors are doing in the Cheltenham area!

Volunteer Mentors are currently helping children in Greatfield Park Primary school, by offering support through listening and hope to help more children in the Gloucestershire area.

Safeguarding.

At Mentor Link we recognise that occasionally the children may warmly greet the mentors, including the occasional hug. As you know, it is important as a Mentor to maintain a professional boundary so if the children give you a hug, then report this on the day it happens to your named contact or the receptionist. This will then follow the school's protocol on safeguarding and demonstrate your professionalism as a mentor.



Congratulations to our April 100 Club Lottery Winner Rebecca Troughton!

For as little as £4.00 a month, you can help support a child's mentoring session and be entered into our monthly prize draw, by joining our 100 Club Lottery!

Please contact Lucy from Mentor Link for more details on joining!

Lucy.Blackford@mentorlink.org.uk

Please access our updated Personal Safety and Lone Working Policy on website volunteer portal.

Karen, our Service Manager at Mentor Link and Dr Helen Chaplin, Trustee of Mentor Link and Educational Psychologist, were delighted to meet MP Cat Eccles at her constituency office in Stourbridge, to talk about the great work Mentor Link and our Volunteer Mentors are doing to help children in the Dudley and Stourbridge area.

Do you know anyone who could volunteer in the Dudley and Wolverhampton areas?



Polite reminder...



Please don't use your mobile phones in schools or during mentoring sessions, as it is classed as a safeguarding issue, thank you.

Thank you to our brilliant Psychologists Charlie and Helen, for some brilliance awareness training and supervision, for EBSA and Neurodiversity children.

We are having great feedback from Mentors that the sessions are helpful and informative!

Thank you also to Trainer Mari for all the Introductory and Safeguard training you do!



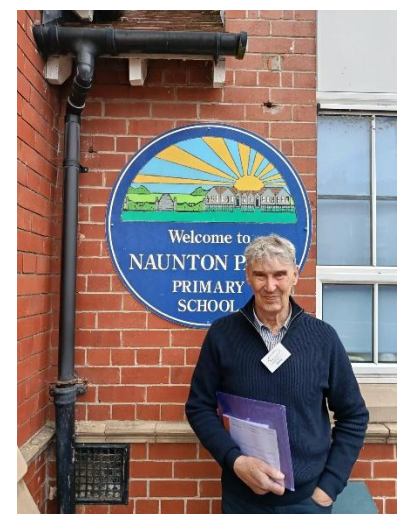
Just a reminder about our online policies which are important for your role as a Volunteer Mentor. You all have access to this online, and any time we have anything new for our Mentors, or a policy is updated, it will be loaded on to this Volunteer area.

To get onto our volunteer portal, click here:

<https://www.mentorlink.org.uk/login>

Once logged in, go to Volunteer Induction Pack, then click on Section 3 - Policies etc...

It's important that you have read through these for your role as a volunteer mentor. You should all have your logins, but if you have any difficulties, please contact Lucy.Blackford@mentorlink.org.uk



Wendy, one of our Service Administrators and Volunteer Mentor Andrew Livesey, were delighted to attend Naunton Park Primary School, one of the new schools we will be working with in Cheltenham!

Wendy introduced Andrew to the child he will be mentoring at the school, and they had a great time getting to know each other.

Do you have any stories to share with us? Email Helen...Helen.Cooper@mentorlink.org.uk

Need to get in touch?

Please see all the staff contact details below!

Andrea Maddocks MBE Chief Executive and Founder

Andrea.Maddocks@mentorlink.org.uk 07855 940141 **Hours:** Monday - Friday
08.30 - 16.30

Karen Morgan - Service Manager Karen.Arnold@mentorlink.org.uk

07875 438659 **Hours:** Monday & Tuesday 08.30- 16.30 - Stafford

Wednesday – Friday 08.30-16.30 Head office

Lucy Blackford - Funding Officer Lucy.Blackford@mentorlink.org.uk

01299 822336 **Hours:** Monday - Thursday 09.15 - 16.00

Liz Grummitt - Service Administrator & Recruiter

Liz.Grummitt@mentorlink.org.uk 07415 773490 **Hours:** Tuesday - Thursday
09.00 - 15.00 (Term Time only).

Wendy Webber - Service Administrator

Wendy.Webber@mentorlink.org.uk 07535 658258 **Hours:** - Monday &
Wednesday 09.00 - 14.30, Tuesday 9.00-12.20pm (Term Time only).

Gill Wagstaff - Service Administrator Gill.Wagstaff@mentorlink.org.uk

07837 225514 **Hours:** Monday, Tuesday & Thursday 09.30 - 14.30 (Term Time
only)

Helen Cooper - Digital Marketing Helen.Cooper@mentorlink.org.uk

07805 937347 **Hours:** - Tuesday to Thursday 09.00- 15.00 (Term Time only).

Claire Fragiotta – Service Administrator

claire.fragiotta@mentorlink.org.uk 07973 572768 **Hours** – Tuesday and
Thursday 9.00-14.30pm (Term time only).

Thank you to Severn Trent Water for their funding and continued support.

